



Eagle United U.S.A. Inc.
 DBA Eagle Mountain Company
 PO Box 500
 Wimberley, TX 78676
 (800) 385-5605
 (512) 847-0010

Send Authorized Return to:

Return Merchandise Authorization (RMA) Request

You **MUST** contact Summer at (800) 385-5605 x24 to obtain an RMA number prior to sending your return.

Date: _____ RMA# _____ Your Name: _____

Company Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

E-mail: _____

Invoice #: (attach Copy of Original Invoice) _____

Item(s) to be returned: _____

Reason for Return:

Requested Action: (circle one)

___ Exchange ___ Replacement ___ Repair ___ Credit ___ Refund

Additional Comments: _____

WASHING, USING OR DEFACING ANY ITEM PURCHASED FROM EAGLE MOUNTAIN FLAG AUTOMATICALLY CONSTITUTES AS NON-REFUNDABLE NON-RETURNABLE. All custom orders are NON-REFUNDABLE/NON-RETURNABLE.

Please allow 7 to 10 business days for your return to be processed. To help us process your return in a timely fashion, please include a copy of the above RMA with your package. We reserve the right to charge a 20% re-stocking fee on any orders that are returned.

All returns must be made within 30 days of purchase. If an exception is made after 30 days, only in-house credit will be issued. All products must be returned in resellable condition with original packaging and manuals. Products with missing components or missing documentation, or products not in resellable condition will be subject to additional restocking fees or returned to the customer. All returns are subject to manufacturer's return policies.

The RMA number must be written on the outside of the shipping box. Returns without RMA numbers will be refused. RMA numbers are valid for 15 days from date of issue. Returns received after 15 days will be refused and returned.

| FOR INTERNAL USE ONLY | | | |
|-----------------------|-----------------------------|-----------------------|---------------|
| RMA# _____ | Date issued: _____ | Restocking Fee: _____ | Reason: _____ |
| Exch/Repl _____ | Credit Refund _____ | Issued By _____ | |
| Date Rcvd _____ | Actual Restocking Fee _____ | Reason _____ | |